# Infinity Testing Open Enrollment

**What is Infinity?**

The Infinity HHD a product that Cloud Dimensions will be using for their technicians. It is a Holographic Handheld Device (HHD), which displays 3D images and videos. The devices will be used by technicians in the field to show them how to repair equipment.

The device is going to be piloted next month internally with the technical leads. Then after the pilot they will be released to all the technicians.

After go-live the devices will be branded and advertised internally as the “Infinity HHD.” The labels on the device and the support materials will reference Infinity.

**What does this open enrollment mean?**

Infinity has been tested many times over by teams that are closest to it – that is, multiple Cloud Dimensions teams that support Infinity have had their hands on it for a few months now.

Because of how well the Infinity devices are shaping up, we want to extend the testing audience to ***all*** Cloud Dimensions employees.

Enroll in the testing process now.

**Requirements For Testing Infinity**

You must be an employee of Cloud Dimensions and receive approval from your manager.

**How to order an Infinity through the Service Catalog**

Follow these steps to receive your very own Infinity:

1. Log into the Cloud Dimensions ServiceNow instance
2. Navigate to **Self-Service > Service Catalog**
3. Click on the **Hardware** category
4. Scroll until you see **Infinity** listed, then click on the title
5. Fill out the form: pick the color of Infinity you want to have – memory must be the default 256GB for this testing period
6. Click **Order Now** or add the item to your cart if you plan to request additional items in the Service Catalog

**What if I run into problems?**

Problems – small or big – as well as any other feedback (comments, concerns, questions) can be address to our Training Technology Support team via the Employee portal.

We hope that you have an enjoyable time testing the HHD, and we thank you for your time and timely feedback.

*The HR Group*